



## EDUCATION AND PROFESSIONAL QUALIFICATIONS

In 2008 I completed a two year masters level Coaching program with Integral Coaching<sup>1</sup> Canada in Ottawa, Ontario. From 1995 until 2002, while working as a Senior Organization Development Consultant at Manulife Financial, I completed residential programs at the world-renowned NTL Institute for Behavioural Science (National Training Lab) located in Bethel, Maine. This earned me a Certificate in Organizational Consulting. I have completed several university level business courses at Wilfrid Laurier University including: Organization Behaviour, Micro Economics and Macro Economics; followed by on-line undergraduate courses at Athabasca University, Alberta, ON. My college degree is a three year Honours Degree in Journalism, from Conestoga College, Kitchener, Ontario.

I have the following professional certifications and qualifications:

- Designated as a Professional Certified Coach (PCC) with the International Coaching Federation (ICF) – indicates 750 hours of leadership coaching
- Embodiment and Certification as an Integral Coach<sup>1</sup> through Integral Coaching Canada
- Certified to apply the Myers Briggs Type Indicator (MBTI) psychological instrument
- Certified to apply Personality Dimensions, the Canadian equivalent to True Colors (temperament theory)
- Invited to present a 90-minute workshop on “Verbal Participation in Teams” to university and college faculty members from the United States and Canada at the Organization Behaviour Teaching Conference (OBTC) held at Western New England College, Massachusetts, June, 2003
- Certified to present William Bridges “Change” programs , after completing the certification program with Mr. Bridges in San Francisco, California
- Certified to present Zenger-Miller’s “Working” training program Toronto, Ontario
- Attained “CTM” Competent Toastmaster Qualification as a member of a local Toastmasters group in 1983-’86

## SERVICE/VOLUNTEER WORK

- Founder and leader (Board Chair) of Send’em Off Smiling, a local charity begun in 1994. I led a Board of 12 people who raise and distribute more than \$60,000 of back to school goods to children in high need.
- Founding Board member and past present of Grand Valley Chapter of IABC – 1984
- Member and Past President of the Zonta Club of Kitchener-Waterloo, a service club of business and professional women that raises more than \$100,000 a year for local and international charitable causes; member 1986 – 1994
- Member of HRP (Canada’s HR professional organization) since 2003. Author of several articles for the local Human Resources Association chapter newsletter, including “When the HR people are cynical” and “Internal Brand Integrity—Tell it like it is.”

## AWARDS

The Empire Club of Canada; Honourary Membership – 2002-2003 season, awarded by The Honourable Hilary M. Weston, The Lieutenant Governor of Ontario, December 13, 2001

STARs of Excellence Award for Global Citizenship – Manulife Financial – 2000 (first recipient)

John Rodger Memorial Award (Manulife Financial) for community service and integrity at work – 1995

The Human Touch (a tribute to caring Canadians) award, Waterloo, Ontario 1996

## Jill Malleck PCC

OD Consultant/Coach

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<sup>1</sup>Integral Coach™ is a trade-mark in Canada owned by Integral Coaching Canada Inc. and licensed to Jill Malleck.